

Resilient societies to future pandemics: governing the crisis in the new global scenarios

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Abstract

This paper provides a sociological analysis of the challenges that await future societies in managing other pandemics or highly complex crises. Crisis governance at the global level must include elements of resilience, which is seen as competence and capacity in its methodological features. This means being aware of social phenomena and vulnerabilities that already existed before the current crisis. It is for this reason that we wanted to conduct an open source research, through social media and social networks, using the methodological approach of online ethnography. The novelty of the method, applied to the exploration of the various forms of protest that have taken place since the beginning of the pandemic caused by the Covid-19 virus, has made it possible to systematise certain types of protest. This operation is useful to better address crisis management interventions and the communicative, cognitive and emotional needs that emerge during critical events. Considering in a different way communication strategies, online information modalities, urban social discomfort and the role that polarised or extremist groups can play, are all ways to better understand the importance of crisis governance that is planned and can foresee scenarios of dissent and violence, which can be responded to in order to develop resilience in future resilient societies.

Keywords: Pandemic; Violence; Crisis Management; Resilience; Security

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